

Customized Subscription for the Bigbelly Platform

Bigbelly is the world leader of smart waste & recycling solutions for public spaces. Communities deploy smart, solar-powered, sensor-equipped waste & recycling stations that communicate their real-time status to streamline waste management operation. This platform deployed in the public right-of-way delivers much more than smart waste & recycling. In addition to modernizing a core city service, it is optimal for hosting additional technologies. It is easy to access and can hide technology in plain sight.

Connect™ by Bigbelly delivers a complete Smart City, Smart Campus, or Smart Retail solution for optimized waste management, total waste containment, and a platform to deploy other applications and technologies.



Connect Platform Inclusions

- Unlimited Software Licenses for Desktop & Mobile
- Custom Configuration of High- & Standard-Capacity Stations with Selected Options, Accessories, and Applications
- Site Mapping & Station Configuration Consulting
- Hardware Installation
- Setup, Training, and Onboarding
- Hardware Warranty
- Annual Comprehensive Cleaning
- Annual Station Inspection
- Automated System Monitoring
- Customer Support
- Standard 60 Month Term with Monthly Fee

Subscription Benefits

- All Inclusive System** - From a customized fleet of stations and installation, to unlimited software licenses and ongoing customer support, Bigbelly has you covered.
- Real-time Actionable Data** - Leverage the cornerstone CLEAN software and cloud connection to make data-backed operational decisions based on real-time system information, historical analysis, and reporting.
- Operational Excellence** - Bigbelly collaborates with you to monitor your smart waste system, then recommend steps to optimize performance. Initial onboarding, open communication, troubleshooting and repair support, and sharing of best practices ensures success with Bigbelly.
- Annual Review** - Bigbelly performs physical, on-site station inspections for your fleet and system-wide assessments with recommendations annually to help you operate and optimize your deployment.

Connect™ by Bigbelly - Subscription Details

Connect by Bigbelly is our turnkey subscription program which ensures your engagement, satisfaction, and success. This turnkey platform provides you with a comprehensive service offering starting on day one. We work collaboratively with you to make a monumental step forward to transform your waste operations and increase the quality of life for those who use and enjoy your public space and facilities. We are here to be an experienced partner in deploying and optimizing your custom waste and recycling solution that holds more and knows more about what's inside.

Unlimited CLEAN System Software Licenses

Connect includes unlimited CLEAN software licenses for access to both web console and mobile app, plus station firmware updates for the term of service. Access to actionable real-time station fullness, auto-generated notifications, and reports enables remote operational decision making.



Customized Bigbelly Deployment

Bigbelly works with you to create a customized fleet of high capacity (compacting) stations and standard capacity (non-compacting) stations for a right-sized, 100% smart waste deployment. Variety of options and accessories available for further customization.



Station Installation, Software Configuration & System Onboarding

Bigbelly's factory trained service providers install your stations (including bolting to substrate) and ensure connectivity. Bigbelly configures your fleet in the CLEAN software and verifies system operation. Customers receive comprehensive training to initiate successful system usage.

Manufacturer's Hardware Warranty

Warranty covers station hardware, including the battery and station options or accessories against normal use or defects in materials and workmanship for the term of the service.

Annual Station Cleaning & Inspection

Bigbelly performs comprehensive station cleaning for the entire fleet once each year. This deep cleaning is intended to compliment regular station cleaning through the year to ensure station cleanliness. A multi-point station inspection (includes preventative maintenance of door locks, sensors, battery, electronics, etc.) is completed during the same visit.

Automated System Monitoring

Connect includes automated remote system monitoring of collection status and station health, communicated through reports and software notifications.



System Notes: Warranty does not cover wraps or decals, nor damage to station, component part, or accessory caused by external causes such as graffiti, theft, vandalism, collision, fire or immersion in water. When contacting Bigbelly, be prepared to describe the problem as well as provide the serial number of the Bigbelly station. Refer to Connect by Bigbelly Warranty Terms and Conditions for full conditions, limitations and exclusions.

Bigbelly, Inc. is a prominent Smart City solution provider as the #1 world leader of smart waste & recycling solutions. Deployed across communities, campuses and organizations in over 50 countries globally, the cloud-connected Bigbelly smart waste system enables communities to beautify public spaces, increase productivity, and improve quality of life.



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